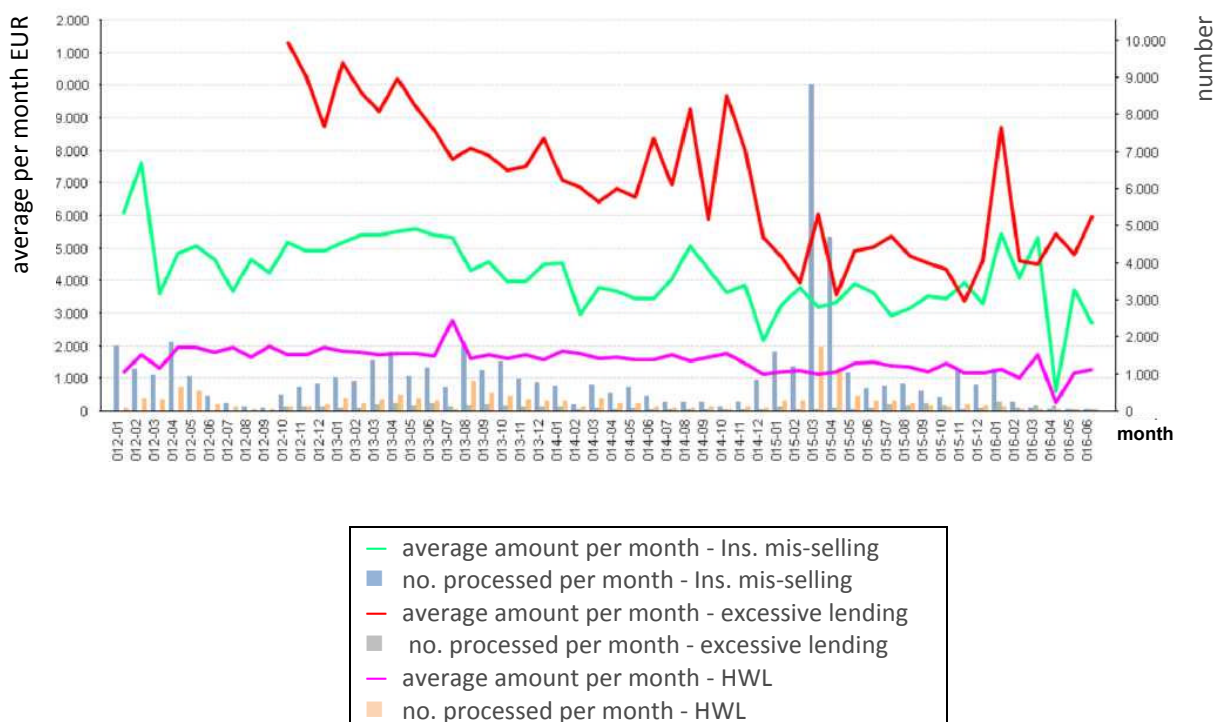


ANNEX 3 TO THE PUBLIC REPORT OF 29 JULY 2016

COMPENSATION FOR INSURANCE MIS-SELLING AND EXCESSIVE LENDING

Average amounts and numbers of compensation claims processed per month (not cumulative) up to the end of June 2016, including claims for mis-selling of insurance relating to current HWL policies up to the end of October 2015



N.B.: These figures relate to AoH and WCAM Scheme files.

Definitions:

Average amount per month: average for the month in question

No. processed per month: number of files processed during the month in question

Statistics on the mis-selling of insurance (excluding compensation with respect to current HWL policies)

Highest amount for any one file (whole period): €59,298

Average amount per file in the month of June 2016: €2,581

Average amount per file (whole period): €4,082

Statistics on excessive lending

Highest amount for any one file (whole period): €65,841

Average amount per file in the month of June 2016: €6,003

Average amount per file (whole period): €7,161